



Results

- Real-time access eliminates member wait times entirely
- ClubRight support freed from technical troubleshooting
- Straightforward installation reduces integrator costs
- Seamless member experience drives satisfaction
- Flexible system scales across hundreds of gym sites

Primary Service

OEM Access Control Solutions

Additional Services

- Software Integration Services
- Real-Time Access Management
- Multi-Credential Access Systems

Have Questions About This Project?

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Read Case Study →

DeltaQuest Integration Delivers Instant Access Control for ClubRight Gyms

The Challenge

Legacy access control systems created 10-minute delays when members updated payments, leaving paying customers locked out. Third-party engineer dependencies led to support confusion and operational inefficiencies that impacted member satisfaction and costs for independent gyms.

Our Solution

ClubRight integrated Nortech's DeltaQuest OEM controller, a universal access controller designed for seamless membership software integration. The system enables real-time access updates and supports multiple credential types including QR codes, ANPR, cards, and keypads.



I don't have any of these problems with Nortech. It's just really simple. With other access systems, customers can be left waiting. With Nortech, members can pay and walk straight in.

Wayne Heath

Managing Director
ClubRight



The Results

The DeltaQuest integration eliminated access delays and support complexity. Members now gain instant entry after resolving payments, while ClubRight's team focuses on growth rather than technical troubleshooting.

Key Outcomes:

- Instant access granted: members enter immediately after payment resolution
- Support tickets reduced dramatically, freeing ClubRight team capacity
- Installation time cut significantly with straightforward configuration
- Member satisfaction improved with seamless entry experience
- Scalable solution supports up to 32 access points per site



Client:
Industry:
Challenge Scope:
Location:

ClubRight
Gym Management Software / Fitness Technology
Hundreds of Independent Gyms Across UK
United Kingdom

