

CASE STUDY

Norpass3 Makes Managing Holiday Facility Access a Walk in the Park



Haulfryn cerberus services

The Client

The Haulfryn Group is one of the UK's largest family owned groups of prestigious holiday and residential parks. The Warren Holiday Park Abersoch is situated on the Llyn Peninsula in North West Wales. It offers park home owners and visitors many facilities including a private beach, cafe, bar, restaurant, swimming pools, tennis courts, gym and sports hall.



The Challenge

A system was needed to replace an existing access control system utilising IEVO fingerprint readers installed at The Warren Holiday Park. The client needed an easy way to manage 6000 individuals each having specific access requirements dependent on their age or their ownership status. The system also had to be able to enrol users' fingerprints reliably as users do not have access cards and can only access facilities via a fingerprint scan.

The Benefits

- Efficient access control management from a single workstation
- ▶ Quick and easy fingerprint enrolment
- Flexible management of individual access rights throughout the park
- ▶ Easy to manage 'clean' database

The Solution

Cerberus Services installed Nortech CRC220 access controllers to manage all of the fingerprint readers controlling access through turnstiles, gates and vehicle barriers throughout the park. The system is managed via Norpass3 access control software. The new system allows the client to rapidly manage access for all their users, whereas before they had to manage access through a remote terminal server.

The database is now clean. Cerberus had to remove around 1,700 old, unused access records while importing the data into the new system. The client is now able to manage 6000 users across all access points and fingerprint readers from a single workstation, and user records are automatically removed at the end of their visit.

Customer's Comment

"Since we replaced our Access Control with Nortech products, it works as intended"

Adam Donaldson - Operations Director

Cerberus Services



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